



Negotiations CONTRACT 2021 News

Your Official Negotiations News Source

Contract 2021 Flight Attendant Negotiations Survey is Now Open!

Your Voice Matters! The Contract 2021 Flight Attendant Negotiation Survey is now open. Flight Attendants are receiving their Flight Attendant Negotiations Survey packet at their domestic (United States, including Hawaii and Guam) mailing address of record. Flight Attendants with international address should begin to receive their survey packet within the next 7-10 days.

IMPORTANT: Your mailed survey packet includes a detailed instruction sheet including your 6-character access code which you will need to login to the survey system available on contract2021.org

Your 6-character access code is printed to the right side of your mailing address on the letter received within your survey packet.

We encourage you to complete your survey as soon as possible using your unique 6-character access code. Your responses are confidential and this access code is to authenticate your access to the survey system.

If you do not receive your access code, after allowing a reasonable amount of time for your survey packet to arrive in the mail, please contact our Negotiations Survey Help Line at: 1(800) 624-3907, ext. 546.

We cannot overstate how valuable your opinions and participation are to us, nor how powerful we will be at the bargaining table, if we stand united in support of our collective priorities – our solidarity will lead us to our future success.

For more information about our upcoming negotiations please be sure to visit our website and to sign up for our Negotiations News!

NOW OPEN

CONTRACT 2021 Negotiations Survey

Survey is Available from January 20 through March 6, 2020

Contract 2021 Survey Facts:

- Survey opens January 20th at 0800 central time
- Survey closes March 6th at 1600 central time
- Access the survey by visiting our negotiations website: contract2021.org
- The Negotiations Survey may be accessed from a desktop or laptop computer as well as a mobile device.
- The survey, hosted by the University of New Hampshire Survey Center, uses different question types, skip logic, and a customized survey template.
- Once in the survey, your answers will be saved every time you click "Next Page".
- *** You may work on the survey for as long as you would like and return to the survey any time before submitting it by using your 6-character access code.
- Mark your response to each survey question. Submit your finished survey by clicking "Submit Survey" on the last page on the online survey.

IMPORTANT: Once you have clicked "Submit Survey" you will not be able to re-enter the survey system and modify any response.

- Once the survey is complete, the information will be collected and the data from the survey will be used to formulate our opening proposals.
- If you have questions while taking the survey please contact Tracy Keirns, Assistant Director at the University of New Hampshire Survey Center by email (Tracy.Keirns@unh.edu)

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Mark Your Calendar and Plan to Attend a Contract 2021 Listening Tour

Our AFA Negotiating Committee is gearing up for our 2021 Contract Negotiations! In an effort to make every AFA Member's voice heard, we are traveling the system to directly meet with Flight Attendants.

Your Negotiating Committee wants to know what you think, what you care about, and what concerns you may have, as we move forward in preparation for our next contract.

This is your chance to get involved and let the Negotiating Committee know what's important to you. Your voice matters and we are listening.

Your Negotiating Committee is scheduled to visit each base and satellite base during the next seven weeks.

Flight Attendants are encouraged to attend any Listening Tour across the system. Each location will offer Flight Attendants an opportunity to speak directly with our 2021 Negotiating Committee regarding their priorities for our next contract. The program will begin with a short video introduction and educational information regarding the process of the Railway Labor Act, then will quickly move into our direct question and answer phase of the program. We are coming to listen to you! These negotiations matter. Your voice matters.

Mark your calendars and plan to attend a Listening Tour. The schedule and locations were mailed to each Flight Attendants address on file, are available on our Negotiations Website Contract2021.org, and in this issue of Negotiations News. →



CONTRACT 2021 LISTENING TOUR			
WASHINGTON, DC January 20, 2020 1200 – 1500 Hyatt Regency Dulles 703 – 713 - 1234	CHICAGO January 21, 2020 1200 – 1500 Westin O'Hare 847 – 698 - 6000	CLEVELAND January 22, 2020 1200 – 1500 Sheraton CLE Airport 216 – 267 - 1500	NEWARK January 23, 2020 1200 – 1500 DoubleTree EWR Airport 973 – 690 – 5500
BOSTON January 24, 2020 1200 - 1500 Hilton Logan Airport 617 – 568 - 6700	HONG KONG January 29, 2020 1200 - 1500 Renaissance Harbor View +852 2802 8888	GUAM January 31, 2020 1200 – 1500 Hyatt Regency 671 – 647 - 12234	HONOLULU February 1, 2020 1200 – 1500 Hyatt Regency Waikiki 808 – 923 - 1234
LOS ANGELES February 3, 2020 1100 - 1400 Hyatt Regency Airport 424 – 702 – 1234	LAS VEGAS February 4, 2020 1100 – 1400 Westin Las Vegas 702 – 836 - 5900	HOUSTON February 5, 2020 1100 - 1400 Hyatt Regency Houston Intercontinental 281 – 249 - 1234	ORLANDO February 6, 2020 1030 – 1330 Hilton Garden Inn Airport 407 – 240 - 3725
SAN DIEGO February 11, 2020 1100 – 1400 Sheraton Airport Bay Tower 619 – 291 – 2900	SAN FRANCISCO February 12, 2020 1300 – 1600 DoubleTree Airport 650 – 344 - 5500	PHOENIX February 13, 2020 1200 – 1500 Crowne Plaza Airport 602 – 273 - 7778	DENVER February 14, 2020 1200 – 1500 Westin Airport 303 – 317 - 1800
LONDON February 19, 2020 1000 – 1300 Renaissance London Heathrow +44 20 8897 6363	FRANKFURT February 20, 2020 1200 – 1500 Westin Grand +49 69 29810	TOKYO - NARITA February 26, 2020 1100 – 1400 Hilton Narita Airport +81 476 – 33 - 1121	FORT LAUDERDALE March 3, 2020 1000 – 1300 Hyatt Place Airport 954 – 922 - 0436
TAMPA March 4, 2020 1000 – 1300 Hyatt Place TPA Airport/Westshore 813 – 282 - 1037	AUSTIN March 5, 2020 1000 – 1300 Hyatt Place Airport 512 – 272 - 5001	SEATTLE March 6, 2020 0900 – 1200 DoubleTree Airport 206 – 246 - 8600	

System-Wide Negotiations Support Activist (InfoRep) Trainings



See additional InfoRep Training Photos at contract2021.org

As part of the preparation process for our 2021 Contract, Support Activist InfoRep trainings have been taking place across the system.

InfoReps are speciality trained Flight Attendants who will service as a front-line source of reliable and factual contract information. InfoReps will be some of the first to receive information regarding our upcoming negotiations. The InfoRep structure gives us the ability to quickly share information and will play a critical role that will ultimately afford us two-way communication of important information in a short period of time.

Some of the base objectives of an InfoRep are to have every Flight Attendant understand the importance of:

- Remaining informed through Negotiations Updates, AFA E-mails, and contact with their Local Elected Council Officers.
- Wearing an AFA pin every time they go to work, attend training or a meeting in uniform or street clothes.
- Discussing with one another, face-to-face, the importance of standing together. This is also known as solidarity and where our power comes from in Negotiations!

InfoReps are an important component to the success of our 2021 negotiations. Therefore we encourage all Flight Attendants to get involved. These negotiations are about you!

Interested in becoming an InfoRep?

Contact your Local Council President for upcoming trainings.



CREW MEMBER



How to Identify a InfoRep Volunteer

InfoReps will be identified by a purple InfoRep badge backer that hangs below their crew ID and a InfoRep bag Tag identifier, like the one pictured below.



Get Behind Your Pin!



Join Us! Stand with Our Negotiating Committee Get Behind Your Pin!

The power of Solidarity may not be able to move mountains, but it can certainly move corporations. The negotiations process is important to understand, but it's even more important to know that we can take these negotiations into our hands and determine the outcome by standing together.

As we begin our negotiations we ask every Flight Attendant to

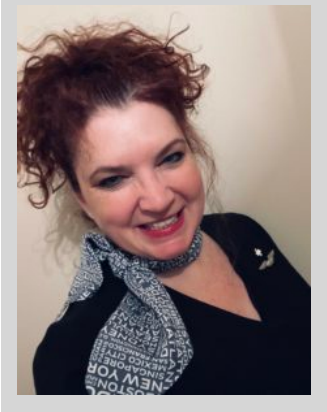
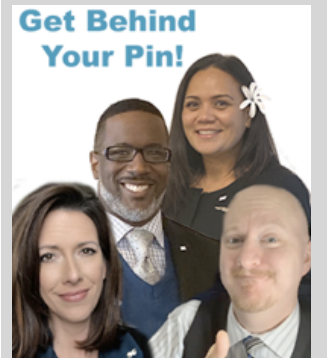
Join Us, Stand with Our Negotiating Committee, and Get Behind Your Pin!

Wearing your Union pin each day on the line sends a direct message to management that we stand together. We will not be divided for their benefit at the bargaining table. Management is always watching, so be sure they see our Solidarity.

Wear your AFA pin every time you fly. This is the most powerful way you can demonstrate your commitment to your flying partners. Send a message to everyone that we are dedicated to achieving a new Contract.

We're fighting today for a better tomorrow. Together we can give our collective voice the power it deserves. **Join Us, Stand with our Negotiating Committee and Get Behind Your Pin!**

AFA Union Pins are available from your Local Council and your AFA InfoReps. Be sure to contact them today and ask where you can pick one up.



CONTRACT 2021 NEGOTIATIONS RESOURCES



Visit our New Negotiations website
contract2021.org

Sign-up to Receive our dedicated Negotiations Newsletter
"Negotiations News"
contract2021.org

